

Company	Gauri Technologies Privat Limited (www.gauri.com)
Job Title	SAP CRM Technical consultant
Location (Based at)	Pune, India
Position Type	Permanent
Salary	Best in Market

About us

Gauri are leaders in implementing and supporting CRM digital solutions for Sales, Marketing, Customer Support, and Field Services. We provide our customers with powerful end-to-end CRM solutions enabling them to better compete and grow by maximising sales, customer satisfaction & retention. Gauri offers an enviable career complete with diverse experience, challenges, opportunities, and growth. We take great pride in our core values of being honest, equitable and fair.

About the Role

We are looking for **SAP CRM Technical consultant** who can lead and deliver complex technical solutions in SAP CRM with the best quality against challenging timelines. We will provide opportunities to cross new cloud-based solutions including SAP Sales & Service, Salesforce. Also, the opportunity to get on board on Machine Learning and AI.

Key accountabilities	Skills & qualities we expect from you
<ul style="list-style-type: none"> ○ Has worked in Application support understands adherence SLAs ○ Experience in working in Onshore & Offshore delivery model ○ Taking the complete ownership of the project & be a role model for the juniors ○ Experience in designing technical Solution. ○ Passion for learning new things 	<ul style="list-style-type: none"> ○ Minimum 5yrs of SAP experience and at least 3yrs in SAP CRM ○ Deep programming knowledge in SAP ABAP, SAP CRM ABAP, Web UI, and debugging skills ○ Very good knowledge of integration with ECC ○ Deep understanding of SAP architecture, including OSS notes and Support packages ○ Exposure to defining integration scenarios, Web Services, ESOA framework ○ Exposure to SAP Configuration in CRM Sales, Service ○ Has a good understanding of SAP ASAP and Agile methodologies ○ CRM Base customising, IC Agent, Middleware ○ Preferable: Industry exposure in Public Sector & Retail ○ You have a flexible approach to work with excellent time management and organisational skills ○ A lot of the work and meetings are carried out remotely at Gauri (virtual environment). The candidate must be comfortable with this environment ○ You should possess excellent communication skills, ability to liaise with customers and consultants. ○ A self-starter and result oriented, and ready to take up stiff challenges to keep up with this fast growing and ambitious company.