



SAP® Recognized Expertise
in Customer Relationship Management

SAP® Certified
Partner Center of Expertise

Identifying the right resources for your hybris project(s) is not an easy task. Beyond the specifics of technical knowledge, we need to ensure that every team member brings the required domain experience which is a must to truly deliver the project within expected efficiency and productivity.

As a leading SAP Solutions Provider, now you can trust Gauri to provide a wide spectrum of hybris expertise who can join your team and start contributing from their first day.

Key Roles

We provide the following roles, which cover end to end project management, design and technical delivery disciplines:

- Project Manager (hybris / eCommerce / B2B focus)
- Workflow Designer (eCommerce / B2B focus)
- Senior Web Application Developer (hybris / eCommerce focus)
- User Interface / User Experience (UX) Designer (hybris / eCommerce focus)
- UI or UX Interaction Designer (hybris)
- SAP Integration Experts (CRM / ERP / B2B focus)
- Front-end Developers (eCommerce / Web Technologies focus)



Core Expertise

- **Project Manager (hybris)**
Experience Project Management resources with a minimum 5 years of delivering eCommerce projects across leading eCommerce platforms such as Magento, Amazon and eBay Marketplace, Volusion, Big Commerce and Shopify Plus. We always scan for candidates with B2B experience in operational positions with hands-on industry-specific experience.
- **Workflow, Process Design and Customer Journey Mapping (hybris)**
Experienced workflow designer to analyse user requirements and define system and sub-system interaction within hybris and dependent operational systems such as ERP and CRM. Candidates are carefully evaluated for their knowledge of SAP Solutions with a focus on data structures and integration frameworks.
- **UI / UX Design and Interaction**
Experienced front-end and user interface developer with knowledge of leading front-end prototyping and development frameworks including AJAX, JavaScripts, HTML5 and Server Side frameworks. Expertise would consider numerous leading parameters in UI design experience and core technologies around bootstrap, responsive grid, mobile UI standards and A/B approach to UI design.
- **SAP Solution Integration Framework Developers**
Experienced developers with an in-depth knowledge of SAP Solutions to design and implement hybris integration. Knowledge of the SAP Solution Integration framework is a must.
- **Test Management and Test Execution**
Experienced in the development of the test strategy, test framework, test plan and management of the test execution of both server side and client-side functions. A/B testing takes a centre stage in all eCommerce/Web projects where user behaviour drives the UI for continuously improving engagement and conversion.
- **Subject Matter Expertise**
Experienced resources with 5+ years of knowledge in business domains such as inventory, logistics, forecasting and replenishment, order management life-cycle, service and support and customer experience improvement.
- **Training and Development Support**
Experienced trainers who have considerable years of hands-on experience in ensuring that your systems are utilised to its full potential by your internal users. This includes training material preparation, workshop conduction and post-training support.

About Gauri

Gauri's expertise lies in leveraging value-based process improvement with technology enhancement, implementing client specific requirements with personalisation, customisation and development. Our specific experience is in sales, marketing, service and social communications, and their real-time integration to the ERP back office. We deliver real-time business insight through intuitive use of business analytics.

Digital enablement for our clients is achieved through our understanding of the customer domain across both B2B and B2C relationships, and the development of end-to-end integrated applications across SAP and non-SAP landscapes. Our industry experience lies within Wholesale and Distribution, Manufacturing, Consumer Goods, Public Sector and Retail.

Gauri is an accredited SAP VAR partner with recognised expertise in CRM, and is a Partner Centre of Expertise for VAR-delivered support.

For more information and availability, contact us at:



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